SDSU Audiology Clinic Patient Bill of Rights

 Patients seen at the Audiology Clinic have:

 The Right to be treated with dignity and respect

 The Right that services be provided without regard to race, ethnicity, sex, gender identity/gender expression, sexual orientation, age, religion, national origin, disability, culture, language, or dialect.

 The Right to know the name and professional qualifications of the person or persons providing services

 The Right to personal privacy and confidentiality of information to the extent permitted by law

 The Right to know, in advance, the fees for services, regardless of the method of payment

 The Right to receive a clear explanation of evaluation results; to be informed of potential or lack of potential for improvement; and to express their choices of goals and methods of service delivery

 The Right to accept or reject services to the extent permitted by law

 The Right that services be provided in a competent manner, which includes referral to other appropriate professionals when necessary

 The Right to present concerns about services and to be informed of procedures for seeking their resolution

 The Right to accept or reject participation in teaching, research, or promotional activities

 The Right to the extent permitted by law, to review information contained in their records, to receive explanation of record entries on request, and to request correction of inaccurate records

 The Right to adequate notice of and reasons for discontinuation of services; an explanation of these reasons, in person, on request; and referral to other providers if so requested

 These rights belong to the person or persons needing services. For sound legal or medical reasons, a family member, guardian, or legal representative may exercise these rights on the person's behalf.