

Audiology Clinic
School of Speech, Language, and Hearing Sciences
College of Health and Human Services
5500 Campanile Drive
San Diego, CA 92182-1518
619-594-7747
FAX: 619-594-7109

SDSU Audiology Clinic Patient Bill of Rights

Patients seen at the Audiology Clinic have:

The Right to be treated with dignity and respect

The Right that services be provided without regard to race, ethnicity, sex, gender identity/gender expression, sexual orientation, age, religion, national origin, disability, culture, language, or dialect.

The Right to know the name and professional qualifications of the person or persons providing services

The Right to personal privacy and confidentiality of information to the extent permitted by law

The Right to know, in advance, the fees for services, regardless of the method of payment

The Right to receive a clear explanation of evaluation results; to be informed of potential or lack of potential for improvement; and to express their choices of goals and methods of service delivery

The Right to accept or reject services to the extent permitted by law

The Right that services be provided in a competent manner, which includes referral to other appropriate professionals when necessary

The Right to present concerns about services and to be informed of procedures for seeking their resolution

The Right to accept or reject participation in teaching, research, or promotional activities

The Right to the extent permitted by law, to review information contained in their records, to receive explanation of record entries on request, and to request correction of inaccurate records

The Right to adequate notice of and reasons for discontinuation of services; an explanation of these reasons, in person, on request; and referral to other providers if so requested

These rights belong to the person or persons needing services. For sound legal or medical reasons, a family member, guardian, or legal representative may exercise these rights on the person's behalf.

Adapted from: American Speech-Language-Hearing Association. (1993). *Model bill of rights for people receiving audiology or speech-language pathology services* [Relevant Paper]. Available from www.asha.org/policy.